



Orbitur

Você está aqui! You are here!



- 1 Angeiras (Lavra/Matosinhos)
- 2 Caminha
- 3 Canidelo (Vila Nova de Gaia)
- 4 Costa de Caparica
- 5 Évora
- 6 Foz do Arelho (Caldas da Rainha)
- 7 Gala (Figueira da Foz)
- 8 Guincho (Cascais)
- 9 Ilha de Armona (Olhão)
- 10 Mira (Aveiro)
- 11 Montargil (Ponte de Sôr)
- 12 S. Jacinto (Aveiro)
- 13 S. Pedro de Moel (Marinha Grande)
- 14 Sagres (Vila do Bispo)
- 15 Sitava Milfontes
- 16 Vagueira (Vagos)
- 17 Valado (Nazaré/Alcobaça)
- 18 Valverde (Praia da Luz/Lagos)
- 19 Viana do Castelo
- 20 Elvas - Elxadai Parque
- 21 Mira Lodge Park (Aveiro)

 Open all year round
1/1>31/12

GENERAL CONDITIONS OF SALE

Prepayment required all year round.

Minors under the age of 16 will only be allowed to stay when accompanied by their parents, legal guardians or adults who will be responsible for them and the reservations made.

RESERVATIONS

Provisional reservations are accepted. A 50% deposit is required in order to secure the reservation. This deposit must be paid immediately or within 24 hours after the date of acceptance of the booking request. In the event of non-payment, the reservation may be cancelled after this period.

Confirmed reservations with a booking code assigned by Orbitur are held until 7 p.m. of the day of arrival. In case of no-show until the estimated time of arrival and in the absence of any notice from the client, Orbitur may accept a new reservation for the period reserved by this client. A minimum number of nights may be required for reservations in the high season or on special dates.

PRICES

The prices of Orbitur products are normally, unless there is an obvious error, those indicated in our price lists, however, prices are subject to change without notice. If we notice an error in the price of any of our products, particularly in reservations on our website online reservation system, the client will be informed promptly of this error and will have the option to confirm the reservation at the correct price or to cancel it. Where it is not possible to contact the client, Orbitur reserves the right to cancel the reservation and provide the full refund. We cannot guarantee any product at a lower wrong price, even in the case of reservations that are automatically confirmed, especially if the error in the price is obvious and unambiguous and could have been identified by the client as a wrong price. Daily accommodation or camping pitch prices do not include the tourist tax, which must be paid directly by the clients upon check-in if applicable.

CANCELLATIONS AND AMENDMENTS

For confirmed reservations for stays between:

- 1 January and 31 May and between 1 October and 31 December, in the case of a cancellation with a written request for refund, Orbitur is entitled to retain at least 15 Euros for expenses incurred.
- 1 June and 30 September and festivities (such as Holidays, Carnival, Easter and New Year's Eve), the following cancellation fees will apply:
 - 15 Euros: if cancelled 60 days before arrival and more;
 - 25%: if cancelled between 59 and 30 days before arrival / the client will receive a refund of 75%;
 - 50%: if cancelled between 29 and 15 days before arrival / the client will receive a refund of 50%;
- Less than 15 days before the arrival date, and in the event of a postponed arrival or an early departure, there will be no refund.

Requests for amendments to confirmed reservations, namely regarding the name on the reservation, the change of reservation dates or of establishment in the Orbitur network, depend on the acceptance of Orbitur and when possible always subject to the payment of 10 Euros for each situation.

In case of early check-in or late check-out, according to the stipulated times and when duly agreed by Orbitur, a supplement of 10 Euros may be charged for each situation.

As provided for in Decree-Law No 24/2014, of 14 February, which entered into force on 13 June, amended by [Law No 47/2014](#) of 28 July, the consumer has the right to terminate any distance service contract within 14 days of the conclusion of the contract.

SPECIFIC CONDITIONS FOR CAMPING

Arrivals preferably between 3 p.m. and 7 p.m. or at any other time, subject to availability, and departures are until 2 p.m.

SPECIFIC CONDITIONS FOR RENTAL ACCOMMODATION

Arrivals preferably between 4 p.m. and 7 p.m. and departures are until 11 a.m.

For accommodation reservations, the price per night applies to a maximum occupancy of beds/rooms throughout the year. A supplement may be charged per extra person per night, to be accommodated in the living room, if possible. Children using beds count as adults.

The daily prices for rental accommodation include the following:

- Car parking for one vehicle, except for Ilha de Armona. There is an additional charge for the second or more vehicles, when applicable.

The daily prices for rental accommodation do not include the following:

- Beds made on arrival (optional and subject to the payment of a supplement of 5.50 Euros per bed, if previously reserved and confirmed), except for Ilha de Armona and Elxadai.
- Extra bed linen kits and towels available for hire, also for extra people (if possible).
- Baby kits available for hire.

Pets are not allowed inside of any form of accommodation, except for specific situations, subject to availability. Advance reservation is required. There is a charge of 5 Euros per pet per night, and up to the maximum of 30 Euros per stay of up to 30 consecutive days.

Payments must be made until the date of check-in. The payment of a **100 Euros deposit** (to be paid in cash) is required, which will be refunded upon check-out if there is no duly reasoned damage or costs for final cleaning. Clients with valid Orbitur Camping Club membership may occasionally be exempt from paying the deposit.

ORBITUR CAMPING CLUB

Orbitur Camping Club Members are generally entitled to its inherent benefits that are properly disclosed, unless this right is lost due to possible non-compliance, as well as in case of specific contracts and/or other advantageous offers, if the requirements for this purpose are met. Discounts are not cumulative, not even with the OCC discount, on principle. No discounts or price increase are applied to vacant equipment.

SPECIAL OFFERS

Available for OCC Members, all year round.

20% Discount for Groups (10 people for camping pitch or 2 accommodation units, minimum), except in July and August.

Possibility of special prices for long term stays, except from 1 June to 30 September.


Discounts for Young People < 35, Seniors > 55 and for Scouts and Pilgrims to Fátima and Santiago de Compostela (proof is required).

CAMPING: Children from 0-4 years are free of charge.

RENTAL ACCOMMODATION: Accommodation for people with reduced mobility. Reservations are recommended. Two children 0-4 years stay free when sharing a room with their parents.

Orbitur - Intercâmbio de Turismo, SA

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